What's New in Cloud AMS 2.7

Rapattoni *Magic*-Cloud AMS 2.7 is coming soon! This exciting new version will give your association access to the enhancements listed below.
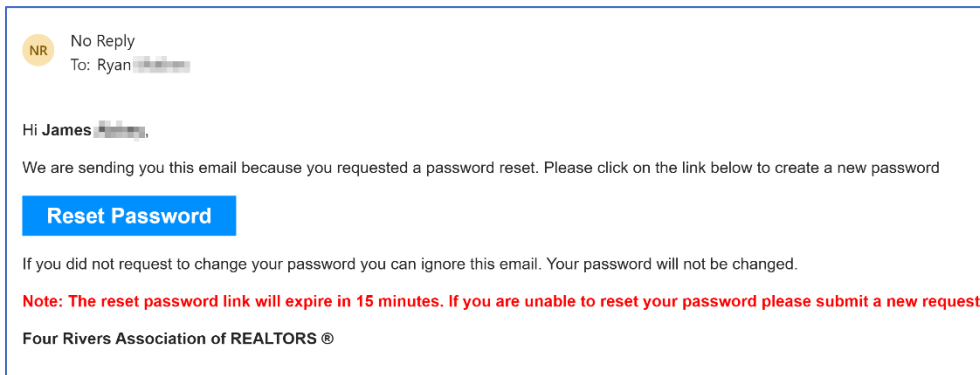
New *Magic*-Cloud AMS Updates!

- **New "Work-As" Feature** – Accessing an agent's Member Portal is easier than ever with this new enhancement to the Member Information Form! A key icon has been added to the right of the **IMS Login** field, allowing association staff to quickly log into the corresponding Member Portal as the selected user with one click.
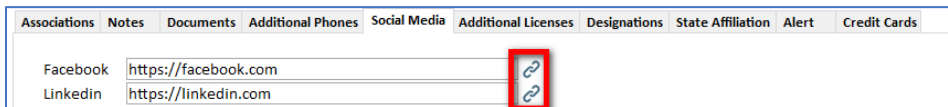

- **Staff Initiated Password Reset** – Ready for simpler and more secure password resets? A link icon has been added to the right of the **Password** field on the Member Information Form, allowing staff to initiate a password change request with just one click. Once initiated, an email will be sent to the member instructing them to reset their password.

NR No Reply
To: Ryan ████████

Hi **James** ████████,

We are sending you this email because you requested a password reset. Please click on the link below to create a new password

Reset Password

If you did not request to change your password you can ignore this email. Your password will not be changed.

Note: The reset password link will expire in 15 minutes. If you are unable to reset your password please submit a new request.

Four Rivers Association of REALTORS ®

- **Customizable Phone Number Field Label** – More customization! The **Personal Fax Number** field label on the Member Information Form can now be customized within Cloud AMS and displayed on the Member Portal. Contact AMS support to customize the **Personal Fax Number** field name.

- **Enhanced Social Media Links** – Social Media links now provide a consistent experience and can be managed by association staff from the **Social Media** tab at the bottom of the Member Information Form, as well as by members from the **Social Media** tab on the Member Portal.

- **M1 Replacement for CDB** – In compliance with NAR's latest data exchange updates, NAR's legacy NRDS CDB is being replaced with the new M1 standard! With this version update, you will notice the "CDB" label has been changed to "M1." Users will not notice any major difference in Magic's software functionality and the Data Exchange module will continue to send membership, education, and financial information as before.

New Member Portal Updates!

- **Consolidated Addresses** – Tired of updating address information in multiple places? We hear you!

  Member home address and mailing address have been combined under a single **Addresses** tab on the Personal Information page of the Member Portal, making it more convenient to view and manage address information.

- **Social Media Fields** – Social media is back! The standard social media fields have been added back to the **Social Media** tab on the Member Portal.

As always, if you have any questions on these features or any other programs or processes in Rapattoni *Magic*-Cloud AMS, please don't hesitate to reach out to our support team at 1-866-730-7115 or via email to support@rapattoni.com.