

Rapattoni *Magic-Cloud* AMS Maintenance Report

2.4.07

This report is designed to inform Cloud AMS key contacts of software maintenance items. Please note that this report may not be a complete list and that items affecting only one Cloud AMS customer may not be included in this report.

The following maintenance items have been implemented in version 2.4.07.

Accounting

When using the Billing Retrieval program, credit from an imported file would change to a positive amount when a listing violation file that contained credits was imported and invoices were created. This has been corrected and invoices are now being created as credits and posted to the agent accounts properly.

Member Portal – Events & Education

Previously, the Education and Event registration calendars had an issue with the color code key. Instead of displaying different colors to denote Events, Classes, You are registered, and Closed, the color code key was black. This has been fixed to denote “Events” as blue, “Classes” as purple, “You are registered” as green, and “Closed” as red.

There was an issue with the class and event calendar on the home page for customers that have multiple Member Portal sites for different associations, causing classes and events from other billing groups\associations to show that did not belong. With the proper configuration, the classes and events are now completely separate and only accessible by navigating to each independent Member Portal association.

After registering for a “Group” of combined classes and/or events in the Member Portal, the group was not displaying in red in the “Classes you’re registered for” section of the portal. This has been corrected so that the group now displays in red to denote that the user is registered.

Member Portal – Invoice & Payments

During the process of paying an invoice, the agent is given the option to select a different email address for the receipt to be sent to. Prior to this update, changing the email address in this location would update the agent’s Association email address in Cloud AMS. This has been fixed so that the agent’s Association email in Cloud AMS is not updated when the agent changes the email address for the receipt.

Membership

The Password field on the Member Information Form, Member Portal Logon page, and the “Change Password” section (if enabled) on the Personal Information Form has been updated

to accommodate 30 characters. Please contact AMS Support if you would like to enable the extended 30-character Password limit.

NRDS Central Database (CDB)

It was reported that changes made to member and office records were being recorded as “adds” and being communicated to the NRDS CDB, causing issues since the agent already existed. This has been fixed and changes are now being communicated properly as changes.

For customers who host their own Cloud AMS systems, please call Rapattoni at 866-730-7115 to schedule your upgrade and begin enjoying the many benefits of Rapattoni *Magic*-Cloud AMS 2.4.07.

