

RapattoniRETS

Subject: Open House and Broker Tour Change

Dear RETS Key Contact:

A Rapattoni MLS deployment was performed on Wednesday evening, 4/08/2020, allowing MLS users to enter Virtual Open Houses and Broker Tours as an alternative to traditional in-person Open Houses and Broker Tours.

As part of this update, we created two new RETS classes with new fields to help RETS vendors and clients work with the new Virtual Open Houses and Broker Tours.

The new **Virtual Open Houses (VROH)** class contains all of the same fields as the original **Open House (OPEN)** class along with the following additional fields:

- **VirtualOpenHouseURL**
- **VirtualOpenHouseURLLinkText**

The new **Virtual Broker Tours (VRBT)** class contains all of the same fields as the original **Tour (TOUR)** class along with the following additional fields:

- **VirtualBrokerTourURL**
- **VirtualBrokerTourURLLinkText**

Within the new classes, the new **VirtualOpenHouseURL** and **VirtualBrokerTourURL** fields contain the URL hyperlink for accessing the live event (e.g., "https://us04web.zoom.us/j/230303715"). The new **VirtualOpenHouseURLLinkText** and **VirtualBrokerTourURLLinkText** fields contain the event's customized link text (e.g., "Join my Virtual Open House").

RETS vendors that already had access to the normal **Open House (OPEN)** or **Tour (TOUR)** classes were automatically granted access to the corresponding **Virtual Open Houses (VROH)** and **Virtual Broker Tours (VRBT)** classes. Note that you may need to refresh your metadata to see the new classes and fields.

*****These new RETS classes and fields are used to distinguish Virtual Open Houses and Broker Tours from in-person Open Houses and Broker Tours. When RETS vendors pull data from the new classes, they must ensure that their services show these records as "Virtual" events rather than in-person events.*****

Please contact Rapattoni's RETS Support team at RETS@Rapattoni.com if you have questions or need assistance with these updates.

Sincerely,

Brian Tepfer
Executive Vice President and Chief Technology Officer
Rapattoni Corporation

This email address is not monitored. Please send questions via email to RETS@Rapattoni.com.

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